

2011 Water Rates



<p>Service Charge* - Water (See table below) Service Charge* - Sewer (See table below)</p> <p>*service charges are based on the meter service size</p> <p>Consumption Charge-Water (\$0.9072/cubic metre)* Consumption Charge-Sewer (\$1.012/cubic metre)*</p> <p>* Rates displayed assumes payment on or before due date. Payments received subsequent to due dates are subject to a Late Payment Charge of 5%.</p> <p>Please note: All water accounts are being billed and collected by Niagara Peninsula Energy Inc. Please remit payments to Niagara Peninsula Energy Inc.</p>	RATE TABLE FOR MONTHLY SERVICE CHARGES*		
	Meter Size	Water Rate	Sewer Rate
15 mm (5/8")	\$21.88	\$20.20	
18 mm (3/4")	\$21.88	\$20.20	
25 mm (1")	\$21.88	\$20.20	
37 mm (1 1/2")	\$65.65	\$60.60	
50 mm (2")	\$131.29	\$121.21	
75 mm (3")	\$262.59	\$242.41	
100 mm (4")	\$481.41	\$444.43	
150 mm (6")	\$919.05	\$848.45	
200 mm (8")	\$1,641.16	\$1,515.09	
250 mm (10")	\$2,297.62	\$2,121.13	

About Your Water and Sewer Rates

Water and Sewer Rates in the City of Niagara Falls have been increased for 2011.

Who Operates the Water and Sewer System?

The supply of water and the treatment of sewage for the residents of Niagara Falls is a collaboration between the City and the Region of Niagara. The Region owns and operates the water and sewage plants, while the City owns and maintains the pipe network that distributes the water and collects the sewage. The Region sells water to the City for distribution to residents while also charging the City for the treatment of sewage. The City, through its billing agent, Niagara Peninsula Energy Inc., bills and collects fees for service from all ratepayers.

Rate Changes for 2011

Provincial Legislation dictates that all of the costs operating the Municipal water and sewer charges are generated from users of the system. To accomplish this mandate, the City has a rate structure that has both variable consumption rates and fixed service charges. Water and sewage consumption rates are determined based on the quantity of water registered on your meter during the billing period. The combined water and sewer rate is increasing from \$1.8933 to \$1.9192 for an increase of 1.36%.

The combined fixed service charges for water and sewer for a residential rate is remaining the same at \$42.08 per month. The largest expenditure is the capital program wherein the City invests \$8.345 million annually for improvements to the water and sewer distribution network.

**IMPORTANT – SERIOUS SAFETY RISK
 USING SEWER LATERAL CLEANING EQUIPMENT?**

Before you clean your sewer lateral, call for a free gas clearance.
CALL ONTARIO ONE AT 1-800-400-2255

During installation, natural gas lines may have intersected with your sewer lateral.

Damaging a gas line could result in a serious safety concern or explosion.

Get the **ENBRIDGE SEWER SAFETY CLEARANCE FIRST!**
 (For more general information on sewer lateral cleaning, call 905-356-1355)

The Municipal Act provides the City with the authority to transfer unpaid water/sewer charges to the property tax account of the owner. A processing fee of \$22 is charged on each account transferred to taxes due to non payment.

Senior Water Account Rebate & Senior Property Tax Rebate

A \$100.00 Water Account Credit and/or a \$40.00 Property Tax Credit is available to those who meet the following qualifications:

- A City of Niagara Falls Water Customer
- A City of Niagara Falls Property Owner and residing at the property
- Age 65 or over on June 30, 2011
- Receiving the Federal Government Guaranteed Income Supplement

The rebate(s) will be applied as a credit on your water account.
 Applications are available at City Hall, 4310 Queen St., Niagara Falls, Ontario from July 4 to October 31, 2011. If you have any questions, please call 905-356-7521, Ext. 4120.

Need More Information?

If you have any questions regarding meter problems, water locates, leaks, maintenance or new installations, call 356-7521 ext. 6322 to speak with staff in the City's Water Department Service Centre. If you have questions about water rates, call the City's Finance Department at 356-7521 ext. 4303. If you have any questions about your bill, call Niagara Peninsula Energy Inc. at 356-2681.