

The Corporation of the City of Niagara Falls is committed to enhancing the quality of life of, and service to, its customers through a corporate culture that embraces and rewards our core values of:

- ◆ ACCOUNTABILITY
- ◆ TEAMWORK
- ◆ LEADERSHIP
- ◆ RESPECT



*We* believe... that people are our most important resource and essential in striving for the Corporations' mission and common goal of excellence in customer service. Our City Council, staff, and volunteers are committed to working together and demonstrating the highest standards of service and individual conduct.

*We* believe... that core corporate values are critical to our success, and essential to the way we work on a daily basis. Our shared values are the guiding principles for the organization.

*O*ur corporate values will influence the way the organization works, how staff and customers are treated, and how people work with each other, inside and outside the organization.